

iland HIPAA/HITECH compliance

Whether you're undergoing an audit, or simply want to be proactively vigilant, iland has you covered with our innovative, new HIPAA/HITECH compliance services offering. **We are here to help.**

the cloud for HIPAA/HITECH compliance

For healthcare companies in the US, having compliant IT systems is often a major hurdle to achieving HIPAA compliance. Recognizing this, the iland Secure CloudSM provides security features, reporting and consulting services to help you achieve HIPAA compliance. Along with the visibility and reporting available through our market-leading management console, the iland Secure Cloud platform conforms to HIPAA/HITECH as well as ISO 27001 and SOC2. This gives healthcare providers the assurance that their cloud services provider is supporting them every step of the way towards HIPAA compliance.

what is iland HIPAA/HITECH compliance

iland's HIPAA compliance service offering is comprised of compliance consulting hours with our on-site compliance team to support iland's innovative compliance reporting feature. Our on-site compliance team will consult with you and provide the assistance you need to understand reports and how you can use them to achieve HIPAA compliance.

Our certified compliance professionals will:

- answer your questions about report sections and findings
- provide supporting documentation so you know exactly how the report relates to HIPAA/HITECH specifications
- assist you in answering auditors' questions about report findings
- based on your business and industry; interpret and confirm the classifications our scanning systems return
- ensure the proper agreements – such as a Business Associate Agreement (BAA) - are in place between you and iland
- assist in aligning you with HIPAA controls utilizing the ITIL 2011 framework

Need extra help? Tack these on as you need them, and be billed hourly in a clear, predictable way:

- on-location audit assistance for cloud services
- extra consulting hours with our team

our dedicated team

iland's compliance team is committed to staying up-to-date with training and certifications, including CHP (Certified HIPAA Professional) and CSCS (Certified Security Compliance Specialist). We attend security and privacy training so you don't have to. Go ahead – rely on us.

iland service offerings

Built on VMware virtualization atop Cisco and best-of-breed security technologies, the iland Secure CloudSM delivers enterprise cloud services accessible via a powerful and intuitive console that provides cloud visibility and management control.

why choose iland

- 20+ years supporting customers and their critical workloads
- 97%+ customer satisfaction for technical support
- 8 global data centers in NA, EMEA and APAC with further growth plans
- Consultative, flexible customer relationships
- Leader – Gartner Magic Quadrant for DRaaS 2016 & 2017
- Leader – Forrester Wave for DRaaS Providers 2014 - 2017

iland HIPAA compliance



now you see us, now you don't

The great thing about iland's compliance team is that we're only visible when you need us. Customers receive dedicated consulting time from our compliance staff that can be used on an as-needed basis. When you don't want us around, just let us know you've got it covered. You'll feel secure knowing we're only a phone call away when you *do* need help.

no hidden fees

iland offers a straight-forward monthly pricing plan that won't sneak up on you. Customers receive a set amount of consulting time from our compliance team already built in to the offering. But rest assured - additional consulting hours are available when you need them. With clarity in our agreements and you in control, each bill will be predictable. That's just another way iland promotes transparency and flexibility.

but wait, there's more!

iland's security features and reporting capabilities can be used to monitor compliance with other industry regulations:

- ✓ HIPAA
- ✓ SOC 2
- ✓ CJIS
- ✓ PCI DSS v3
- ✓ FedRAMP
- ✓ NIST
- ✓ ISO 27001
- ✓ Penetration Testing
- ✓ SAM Registration
- ✓ Privacy Shield
- ✓ CSA CAIQ

You're able to download reports showing both iland's and the customer's compliance to the above regulations in a self-service manner through the iland Secure Cloud ConsoleSM – which is invaluable when it comes to audit time.

Additionally, iland has achieved the Cloud Security Alliance STAR Gold Certification which is a rigorous third-party independent security assessment of cloud service providers based on the requirements of the ISO 27001. This certification validates the active security and risk programs in place at iland that help identify, mitigate and monitor information security risk.

so, what's next?

Reach out to iland to learn more about our HIPAA compliance offerings, and how they can keep you and your business on the right track in the healthcare industry.

compliance staff certifications



about iland

iland is a global cloud service provider of secure and compliant hosting for infrastructure (IaaS), disaster recovery (DRaaS), and backup as a service (BaaS). They are recognized by industry analysts as a leader in disaster recovery. The award-winning iland Secure Cloud ConsoleSM natively combines deep layered security, predictive analytics, and compliance to deliver unmatched visibility and ease of management for all of iland's cloud services. Headquartered in Houston, Texas and London, UK, iland delivers cloud services from its data centers throughout the Americas, Europe, Australia and Asia. Learn more at iland.com.

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