

# iland for Healthcare Organizations

Healthcare organizations are eager to benefit from the agility and flexibility of public cloud and DRaaS – but are often cautious due to compliance requirements. **It's time for compliant cloud.**

## healthcare in the cloud

Like most industries, healthcare companies are eager to take advantage of the cloud to provide reliable disaster recovery, support for agile deployments, and a freedom from maintaining hardware. However, many are hesitant to move to cloud due to compliance concerns.

Whether it's identifying and implementing the proper controls in the cloud, passing an audit on cloud resources, or keeping up with changing regulations, IT departments in healthcare firms often don't have the time or resident expertise to confidently solve the cloud compliance problem.

Now, they don't have to do it alone.

## HIPAA/HITECH compliance baked into the cloud

At iland, we brought together cloud, security, and compliance into a single offering: iland Secure Cloud<sup>SM</sup>.

In one, seamless platform, you'll get access to the security controls required by HIPAA/HITECH, the reports needed to complete an audit, and the support from our in-house Compliance team, to answer any questions. Our industry-leading Secure Cloud Console<sup>SM</sup> is the unified portal to all VM, disaster recovery, and security and compliance management.

The iland Secure Cloud platform conforms to HIPAA/HITECH as well as ISO 27001 and SOC2 and iland is one of the few providers that has been audited for, and is compliant with, Privacy Shield.

Additionally, iland has achieved the Cloud Security Alliance STAR Gold Certification which is a rigorous third-party independent security assessment of cloud service providers based on the requirements of the ISO 27001.

## reliable, integrated security

iland brought together all the elements you need to ensure cloud security and compliance into one management environment. All reports are available on-demand in the management console.

**vulnerability scanning** – non-intrusive scanning of the iland network

**file, OS and application integrity monitoring** – monitoring of changes to critical files

**application control** – limit or block network access for certain applications

**firewall event reporting & blocking** – identification and prevention of DDOS and other cyber-attacks

## iland service offerings

Built on VMware virtualization atop Cisco and best of breed security technologies, the iland Secure Cloud<sup>SM</sup> delivers enterprise cloud services accessible via a powerful and intuitive console that provides cloud visibility and management control.

## why choose iland

- 20+ years supporting customers and their critical workloads
- 97%+ customer satisfaction for technical support
- 8 global data centers in NA, EMEA and APAC with further growth plans
- Consultative, flexible customer relationships
- Leader – Gartner Magic Quadrant for DRaaS 2016 & 2017
- Leader – Forrester Wave for DRaaS Providers 2014 - 2017

## iland HIPAA/HITECH compliance



**intrusion detection and prevention** – blocking of nefarious attempts to exploit web and application vulnerabilities

**web reputation monitoring and control** – monitoring and blocking of traffic to malicious web sites

**anti-virus and anti-malware** – proactive quarantine of known viruses and malware

Encryption is key to security. iland offers two kinds of encryption in our iland Secure Cloud:

- **storage-based encryption** – protecting the physical disk to provide encryption for data at rest
- **VM encryption** – protection on a per VM or per volume basis

In acknowledgment of the requirements of compliance audits, we provide full reports on:

- iland cloud events
- Login history
- Support tickets
- Compliance to HIPAA/HITECH for both iland and the customer's environment
- Penetration testing, ISO, UK ICO, Privacy Shield and CSA CAIQ

## iland HIPAA/HITECH compliance services

iland's HIPAA/HITECH compliance service offering is comprised of compliance consulting hours with our on-site compliance. **Our certified compliance professionals will:**

- answer your questions about report sections and findings
- document how reports relate to HIPAA/HITECH specifications
- assist you in answering auditors' questions about report findings
- interpret and confirm the classifications returned by our systems
- ensure the proper agreements – such as a Business Associate Agreement (BAA) - are in place between you and iland
- assist in alignment with HIPAA/HITECH controls using the ITIL 2011 framework
- provide model contract clauses when required

## our dedicated team

iland's compliance team is committed to staying up-to-date with training and certifications, including CHP (Certified HIPAA Professional) and CSCS (Certified Security Compliance Specialist). Go ahead – rely on us.

## so, what's next?

Reach out to iland to learn more about our secure cloud offerings, and how we can help your business grow.

## compliance staff certifications



## about iland

iland is a global cloud service provider of secure and compliant hosting for infrastructure (IaaS), disaster recovery (DRaaS), and backup as a service (BaaS). They are recognized by industry analysts as a leader in disaster recovery. The award-winning iland Secure Cloud Console<sup>SM</sup> natively combines deep layered security, predictive analytics, and compliance to deliver unmatched visibility and ease of management for all of iland's cloud services. Headquartered in Houston, Texas and London, UK, iland delivers cloud services from its data centers throughout the Americas, Europe, Australia and Asia. Learn more at [iland.com](http://iland.com).

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