Simplify.

Fully-managed disaster recovery, increased business focus, and the confidence of iland's award-winning platform.

An all-inclusive approach to planning, onboarding, testing, and event-driven failover.

In recent years, the IT landscape has changed and become much more complex, pushing many organizations to a tipping point. Today, IT organizations are now responsible for managing and maintaining corporate infrastructure, reducing costs, and ensuring reliable staff are trained and retained, and enabling business innovation through new application development. At the same time, IT now acts as the main line of defense against cybercrime, IT failure, human error, and natural disasters. As a result of these business expectations, many organizations have turned to managed services to better keep pace with IT demands.

iland Autopilot Managed Recovery was developed for the IT organization that focuses on driving efficiency and performance, but can't risk the revenue and reputational impact associated with data loss and downtime. Autopilot provides complete end to end design, implementation, and management of the disaster recovery environment, including all cloud components, and test or live disaster recovery failovers. The service delivers immediate efficiencies of scale and cost reduction benefits, while ensuring mission-critical applications and workloads are quickly recovered in the event of data loss or significant downtime.

Autopilot all-inclusive services and features

iland reduces or eliminates the many touchpoints of tradition disaster recovery environments, including collaborative planning sessions to develop customized recovery runbooks and failover processes.

Advanced features

With Autopilot you have enhanced management and support over key service elements including:
• Scheduled testing
• Live failovers
• Resource provisioning
• Change management
• Advanced documentation
• Service metrics
• Service levels
• Service health

iland

DR

Autopilot Managed Recovery

Autopilot provides complete end to end design, implementation, and management of the disaster recovery environment.

Simplified onboarding

iland takes a hands-on project management approach to the planning, design and implementation of Autopilot Managed Recovery. This includes:

- **Solution design**. This includes complete inventory of virtual and physical workloads and assisted design guidance on L2 or L3 connectivity into iland Cloud
- **Deployment**. iland provides replication software installation, setup and configuration of VPN, and ensures replication is configured and tested
- **Recovery runbook development**. This includes application dependency mapping and tiering, and ensuring the correct start-up order with documentation and automation

Premium support services

In addition to iland's standard support services, Autopilot adds additional premium assistance and support during the customer life-cycle including:

- **Managed failover and failback testing**. iland manages failover and failback of all virtual machines.
- **Managed service components**. iland manages all service components required to meet disaster recovery services (eg. replication software updates, firewall configuration updates, failover process updates, etc.)
- **Managed service provisioning**. iland provides management of deploying new workloads, new capacity requirements, circuits, and more.

Built on iland's proven disaster recovery platform

Autopilot Managed Recovery is built on iland's industry-leading disaster recovery platform. The platform, a four-time Gartner Magic Quadrant Leader for DRaaS, was designed for VMware-based application and workload protection in the cloud. Coupled with iland's global footprint, focus on security and compliance, and 100 percent availability SLA, the iland experience ensures customers can reduce their focus on managing and maintaining IT and focus on what's most important to their business.

About iland

iland is a global cloud service provider of secure and compliant hosting for infrastructure (IaaS), disaster recovery (DRaaS), and backup as a service (BaaS). They are recognized by industry analysts as a leader in disaster recovery. The award-winning iland Secure Cloud Console natively combines deep layered security, predictive analytics, and compliance to deliver unmatched visibility and ease of management for all iland cloud services.

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